



## **Guardian Angels Sitting Service Interview**

**Applicant Name:**

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**Date:** \_\_\_\_\_

**Interviewer:**

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## **Broward and Miami-Dade, Southern NJ, DE beaches, and OC MD** **Location Owner**

Hi! My name is Arial and I was born and raised in the small town of Cape May, NJ. I relocated from New Jersey to Florida where I don't have any family. Once living in Florida we were planning to go away for our wedding and Eddie, my now husband, and I needed a dog sitter. We did not have our family and friends to rely on, which was really tough. We have two dogs, Bella and Dakota. My dogs are my kids and I like to be sure they are in good hands, so at this moment I was missing the need of knowing I had someone we trusted to take care of them. Prior to moving to Florida I was a Guardian Angel in the Southern NJ area. I started out as a babysitter in 2014, and I can tell you first hand that the screening process the sitters go through is far from average. Even though Cape May is a small town, I knew that it was still very hard for families to find a babysitter where they could feel at ease and have total peace of mind. Working as a sitter for the agency allowed me to care for these children as if they were my own and it was a true blessing to be able to "watch over all that matters" for local and vacationing families. Being able to own a business where I took part in caring for children has always been a dream of mine.

After graduating high school at Lower Cape May Regional, I pursued my education in dentistry. I attended trade school at Cape May Technical School where I became a dental assistant. I worked in a few different dentist offices, a few being pediatric. After many times where the children connected and felt comfortable with me I knew it was time for me to move to what my passion was for, and that was for taking care of children and helping children learn things in a hands-on manner. After I realized this I knew I had to open a Guardian Angels of my own.

My goal with Guardian Angels Sitting Service of Broward and Miami-Dade counties is to provide parents with the reassuring feeling that their children, pets, or elderly loved ones, are in the care of our proficient sitters. All Guardian Angels go through a professional hiring and screening process. All Guardian Angels are CPR certified whether it be in child or adult CPR, background checked, reference checked and have a person to person interview, and lastly do an in-person orientation. Our sitters are held to very high standards, and go above and beyond in every way possible.



The sitter recruiting and screening process is so crucial as it is our goal to find the BEST of the BEST sitters in the area to watch over your loved ones. When hand-selecting a sitter for a family, I will be sure to take into consideration what the family's needs are. I will hand select sitters to be a part of the agency knowing that they will take care of your loved ones the way I would and have in the past.

Pet sitting is also something that our sitters specialize in. As a dog mom, I would want a pet sitter that would treat my dogs just like children. Our pets are part of our families and we love them just as much as our families!

Growing up with great grandparents and watching as my grandmother put her life on hold to ensure that her mother was well taken care of because good, trustworthy eldercare is hard to find made me realize that companionship for this stage in life is one of the most deserving yet hardest to come by.

My goal is to ensure that this generation gets the same care that their own loving family member would give them and still have the opportunity to live a fulfilling life and play an active role in their immediate family as well.

The opportunity to watch over all that matters, has been life changing for me! I look forward to serving local families as well as vacationers here in the most southern part of the sunny state of Florida! Guardian Angels Sitting Service of Broward and Miami Dade Counties is my dream come true. Providing your family with interactive and experienced, professionally screened babysitters, pet sitters and elderly companions that will provide the utmost, loving care is my promise to you!

### **About the Director of Events and Staffing:**

**THIS SPOT IS CURRENTLY STILL OPEN. WE HAVE MANY SITTERS WHO HAVE HIRING MANAGER TITLES AS WE GO THROUGH THE PROCESS OF HIRING JUST ONE TO FILL THIS POSITION. YOU TO HAVE THE OPTION OF BECOMING THIS WITH DEDICATION AND WORK.**

### **Why Working for Guardian Angels Serves You**

- You are protected by the agency's license and that we are bonded and insured.
- The agency vouches for your ability as a sitter
- All **scheduling** is handled by the agency
- The agency ensures that you receive a 4 hour minimum payment if there is a cancellation. \*Note- the agency holds the right to waive this cancellation fee for the sitter and/or agency at any time.
- The agency ensures that you are paid promptly and receive cancellation fees.
- The agency will handle all problems the client/member may have in advance and address any problems that may arise.
- The agency handles all marketing to local families, hotels & casinos.
- You gain exposure to families that you may not otherwise have met if it were not for the Agency referring you.
- The agency will only expect you to take jobs when you are available

## **Rate Schedule**

### *Provider Rates:*

**Child Sitters:** \$13/hour for (1) child and \$1/hour for each additional child. Cash is to be given to the provider at the time services are rendered. Transportation and parking is .25 a mile (max \$10 per sitting period) to be paid by member **except** Casino parking which is to be covered by the sitter (visit the promotions booth to obtain a player's card for \$5 parking or special rates). In other locations families will take care of parking fees.

**Sitter Consultation fees:** \$20 for 15 – 20-minute consultation – Paid by the family

**Group Child Sitters:** (1) Sitter will be referred for every (5) children (depending on age- agency will use discretion with younger children, infants or young toddlers and may require (2) sitters per (5) children in these cases) Sitters receive group rate anytime there are 2 or more sitters on a job. Group rates are: \$14/hour per sitter + mileage (max \$10 per sitting period). Tolls can be included in \$10 max if it is not reached. Holiday Group Rates are \$18 an hour for the sitter.

**Elderly Companions:** \$14/ hour to be paid in cash to the provider at the time service is rendered. There is no hourly min.

### ***Overnight/Vacation-child/elderly:*** (Annual Members only)

Provider: \$90 per (24) hour period for one child. Additional children: \$20 per (24) hour period for each additional child. Agency \$60 referral fee

**Holiday Overnight:** \$180 per (24) hour period for one child. Additional children \$20 per (24) hour period for each additional child.

**Holiday Rates-:** An additional \$4/hour is to be given to the provider and an additional \$3/hour for each additional child.

Applicable Holidays: New Year's Eve, New Year's Day, President's Day (Observed), Valentine's Day, St. Patrick's Day, Good Friday, Easter Sunday, Memorial Day (Observed), Mother's Day, Father's Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve, and Christmas Day

**Rate Breakdown:** Sitter \$18/hour; Agency- \$8/hour

### *Pet Sitters:*

**Consultation** \$20 for 15-20 minutes

**30 minute visit:** \$15

**60 minute visit:** \$20; \$2 for each additional animal

**Errand Service:** \$15 (up to 10 items) Pet Taxi (drop off/pick up): set fee or hourly fee based on job details

**Vet Visits:** \$25 + \$10/hour (½ hour min)

**Overnight:** \$45/ 24/hours (in families house)

**Animal Drop off at sitter house:** ½ day 1 pet= \$20 Overnight \$40 and \$5 for additional pet \$12 an hour for hourly pet sitting plus \$2 an hour extra per animal. No hourly min or mileage for hourly sitting

**Holidays:** Add an additional \$10 for daily visits and \$4/hour for hourly/ Holiday-overnight: add \$25

***Agency Referral Rates:***

Daily/ Weekly/ Monthly/ Hotel: \$8/ hour for each provider.

Annual members: \$4/ hour for each provider.

Overnight/Vacation: \$60 per (24) hr period (for child and elderly)

***Cancellation:***

If services are cancelled within (24) hours, the entire (4) hour minimum payment will be due for provider and agency. It will be at the agency's discretion to waive this cancellation fee for the sitter and/or agency. There is no charge for services cancelled outside of (24) hours. If you did not go to the job then you are not paid mileage. Cancellation policy is waived for annual members and possibly some church bookings.

***Agency Payment:***

Guardian Angels Sitting Service, LLC will charge the family for agency fees using the credit card on file. If other arrangements are made in advance with the family, such as request to use a check, the agency will notify the childcare provider when the job confirmation is sent prior to going to the job.

***Hourly Minimum:*** Minimum of (4) consecutive hours is required/ will be charged to the client/member per child sitting period. There is a (2) hr minimum only when the member agrees to use our services a minimum of (10) hours per week and is an annual member or if they are using us for elderly companionship. Some group events can have a lower hourly min.

**We do make some exceptions for Annual members.**

***Charging:*** Always round to the nearest half hour, not ¼ hours. Do not charge till 10:15pm charge to 10:30. Use simple math and round up.

**Job Description for Child, Pet, and Elderly Companion Sitting Positions****All Sitters must comply with the company policies at all times**

- Must be emotionally, physically and intellectually stable, free from nicotine, alcohol or drug addictions/use in order to perform job safely and to avoid putting others at risk.
- Report back to the office on a daily basis upon completion of the job.
- Have excellent time management skills, pay attention to detail and the ability to prioritize
- Provide a schedule of a minimum of 12 hours a week.
- Able to lift 30 lbs.
- Able to provide light cleaning for the safety and comfort of the child, pet and elder
- Provide direction to clients when presented with questions or concerns about their pet, child or elderly adult
- Able to communicate with people of all ages, be a great listener, and have great interpersonal skills
- Must be responsible, patient and organized
- Ability to prepare well balanced meals